

GLOBAL NETWORK GOLD FORUM EVENT 2018

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Healthcare Service Name: **Althaia, Xarxa Assistencial Universitària de Manresa, Spain**

Self-Audit Score 2016 (Standards 1-8):136

Size/ number of beds: 418 – Number of Staff: 1798

Specialisation: emergency, ophthalmology, maxillo-facial surgery, major and minor ambulatory and conventional surgery, pediatrics, obstetrics, orthopedic surgery, otorhinolaryngology, radiotherapy, oncology, urology and mental health.

Standard 2 – Communication

Smoking is prohibited in all venues of Althaia Foundation, according to the Spanish Law 42/2010.

In addition to this legal imperative, the aim of our institution is to take care of patients, visitors and also professionals' health and must be a commitment assumed by everyone in our organization.

Therefore, Althaia's professionals have the duty to ensure compliance with the law and reported the smoking ban with the double aim to promote the health of patients, family members, users and staff and to prevent the risk of fire in the campus of Althaia.

Notifications of non-compliance of the regulations will be made through the immediate command and direction.

On the other hand, the security staff will have among its functions to detect possible infringements and inform smoking people.

Infringement protocol front of users and visitors:

1. When you identify any user or family member entering into the canters of the Althaia Foundation you will be informed of current regulations and invited to leave the site if you want to continue smoking.

2. In the case of a inpatient as well as inform you about the smoking ban, you will be informed of the possibility of receiving nicotine replacement therapy during the entry and you will make your nurse of reference will give you more information.

Performance in front of Althaia's professionals and subcontracted companies:

a. The commands, the professionals and the security staff will inform about the smoking ban in all venues of Althaia Foundation and the possibility of receiving support to quit smoking.

b. Tobacco consumption during de working hours has to be done with the permission of the command and should not affect the assistance to users or the organization of work of the Unit, Service or Department of the hospital.

c. In the event of repeated failure by a professional:

i. the command will give a written notice to the Director of human resources,

ii. the security staff will register the name and surname of the professional that infringe and the service or department of the person identified. The Security Coordinator will get the notification to the management of human resources.

d. This breach will have disciplinary effects, letter from apperception or sanction that will be delivered to the command of the person concerned that will be responsible of transmitting it, as well as to ensure the change of attitude.

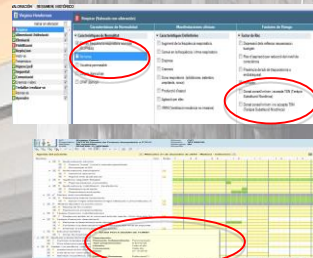
e. In case of external business professionals, the same procedure will follow with respect to the identification, but in this case, the issue will be put in knowledge of the person of Althaia that coordinates the company services or, failing that, in the human resource management.

Standard 4 – Identification, diagnosis and tobacco cessation support

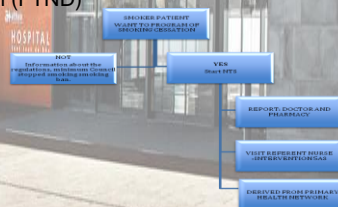


In ALTHAIA's welcome manual of the patients is detailed about a range of services that inform about the cessation service and who can help you to quit smoking or ask for help offered.

The hospital has a system of data collection in every medical history that identifies smoking status. Also if brief advise has been done and if NRT has been provided.



The protocol of treatment for nicotine replacement is the following: when the professional detects that the patient is a smoker, will be proposed to enter into the program, and if the patient accepts the nurse will provide a patch according to the brief questionnaire of Fagerström (FTND)



Althaia is involved in a pilot program with the Catalan Network that offer an app to the patient and allows receiving motivational messages for its cessation. It is a pilot program and we don't have results yet. The patients appreciate very much the counselling received through the phone call at one and six months.

