



# GLOBAL NETWORK GOLD FORUM EVENT 2019 Good Practice



Prof. Dr. med. Dirk Koschel

## Fachkrankenhaus Coswig

Self-Audit Score 2019: 142

Size/ number of beds: 171, Number of Staff: 314  
Specialisation: Centre for Pneumology, Allergology,  
Respiratory Medicine and Thoracic Surgery

### 1 - GOVERNANCE AND COMMITMENT

Fachkrankenhaus Coswig is an active Member in the German Network since 2006. Good practice is shown in monitoring the high quality in implementation of Global standards by annual self audits and continuous Silver level certifications before first GOLD Forum in 2014. The highly committed multidisciplinary tobacco-free work group under the lead of head physician Prof. Dr. Koschel is responsible for the implementation of the standards and is supported of the senior management.

### 2 - COMMUNICATION & TRAINING

As part of quality management, information is integrated in all work-related communication and also via Intranet, hospital magazine and e-mails. The website informs publicly about strategy, news and services.

The main communication strategy towards the patients and their relatives is the personal face-to-face contact to supported by printed materials.

### 3 - EDUCATION AND TRAINING

All employees (doctors, nurses, medical staff) are regularly trained in communication skills on how to address tobacco users.

The psychological service provides training on motivational communication and how to refer to the cessation services. To respond quickly on training needs, a "training on the job" is regularly provided on demand for teams.

Specific external qualification for staff, i.e. update on e-cigarette use, is financed and supported by the clinic

### 4 - IDENTIFICATION, DIAGNOSIS AND TOBACCO CESSATION SUPPORT

All clinical staff has the possibility to refer patients directly to the psychologist for cessation support. Patients can receive intensive for the surgery and help them to quit tobacco use. Individual support is also available after discharge by the clinic, region and individual support for tobacco abstinence for example before surgery or chemo therapy. It is even possible to hospitalize patients to treat them in a tobacco free environment al tobacco cessation or pro-active telephone counselling is organized to provide continuity of treatment.

To support the long-term treatment of these chronically ill patients, their relatives and the community an out-patient stop smoking service was developed and had started in 2018. An individual e-mails support is provided for patients in the quitting process after discharge.



### 5 - TOBACCO-FREE ENVIRONMENT

All buildings, balconies and terraces are completely tobacco-free. Tobacco products are not available in the hospital campus. E-cigarettes are handled like any other tobacco product. All staff members are active in addressing smoking persons. Smoking during work hours is not allowed.

A tobacco free campus is not supported by law in Germany there is one smoking area offside the hospital building, out of sight of all public areas.

### 6 - HEALTHY WORKPLACE

Every second year a staff survey provided information on tobacco use, information regarding the policy, training needs, acceptance of the measures to implement and support the policy and to get feedback on ideas and solution for problems.

One of the results was that every staff member can use the cessation service individually and without any notice during work hours.

### 7 - COMMUNITY ENGAGEMENT

A key role in regional activities has KoLe (Competence Network Pulmonary Diseases) and Ostdeutsches Lungenzentrum (East German lung center). Prof Koschel is Board member of the professional association of pulmonologists in Saxony.

School projects are not only visible in the partner schools but also in events at the hospital and increase commitment of staff with the engagement on regional level.



### 8 - MONITORING AND EVALUATION

Self-audits are done regularly with internal quality audits. In addition results of the follow-up questionnaire and staff survey are included in the annual work plan and communicated in team sessions. The decisions taken in the meetings are followed up.

Contact details: [koschel@fachkrankenhaus-coswig.de](mailto:koschel@fachkrankenhaus-coswig.de),  
[www.fachkrankenhaus-coswig.de](http://www.fachkrankenhaus-coswig.de)