

天晟醫院

Ten-Chan General Hospital

From Smoking Cessation Services to Tobacco-Free Community Network: Our Experience at Ten-Chan General Hospital

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中壢 天晟醫院



內壢 金色年代 住宿長照機構



楊梅 天晟醫院附設護理之家



金色年代 新街日照中心



楊梅 天晟醫院



中壢 金色年華 綜合長照機構



楊梅 天晟日間照顧中心



龍潭 天慈日間照顧中心

Introduction of Ten-Chen Medical Group (TCMG)



- Founded in 1991 by Dr. Hsu Wan-Hsing and Chairwoman Yu-Mei Chang
- The largest medical service provider in southern Taoyuan City
 - 2 general hospitals
 - Golden-Age Senior Care Institutions
 - 100 medical doctors and 1,200 staff members
- TCMG is extending service areas by building a smart healthcare platform with high-quality medical service and modern information technology.



Zhongli District

Population 421,113



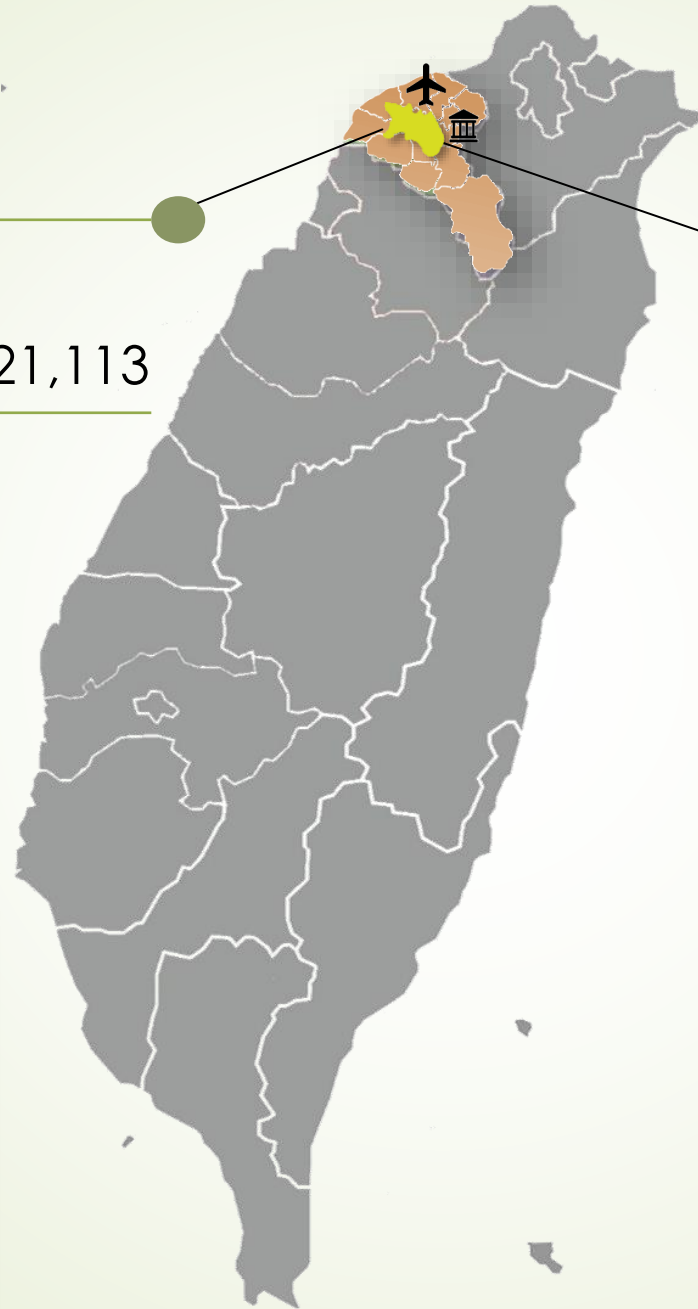
Taoyuan metropolis



Airport



City Hall



Ten-Chan General Hospital (Regional teaching hospital)

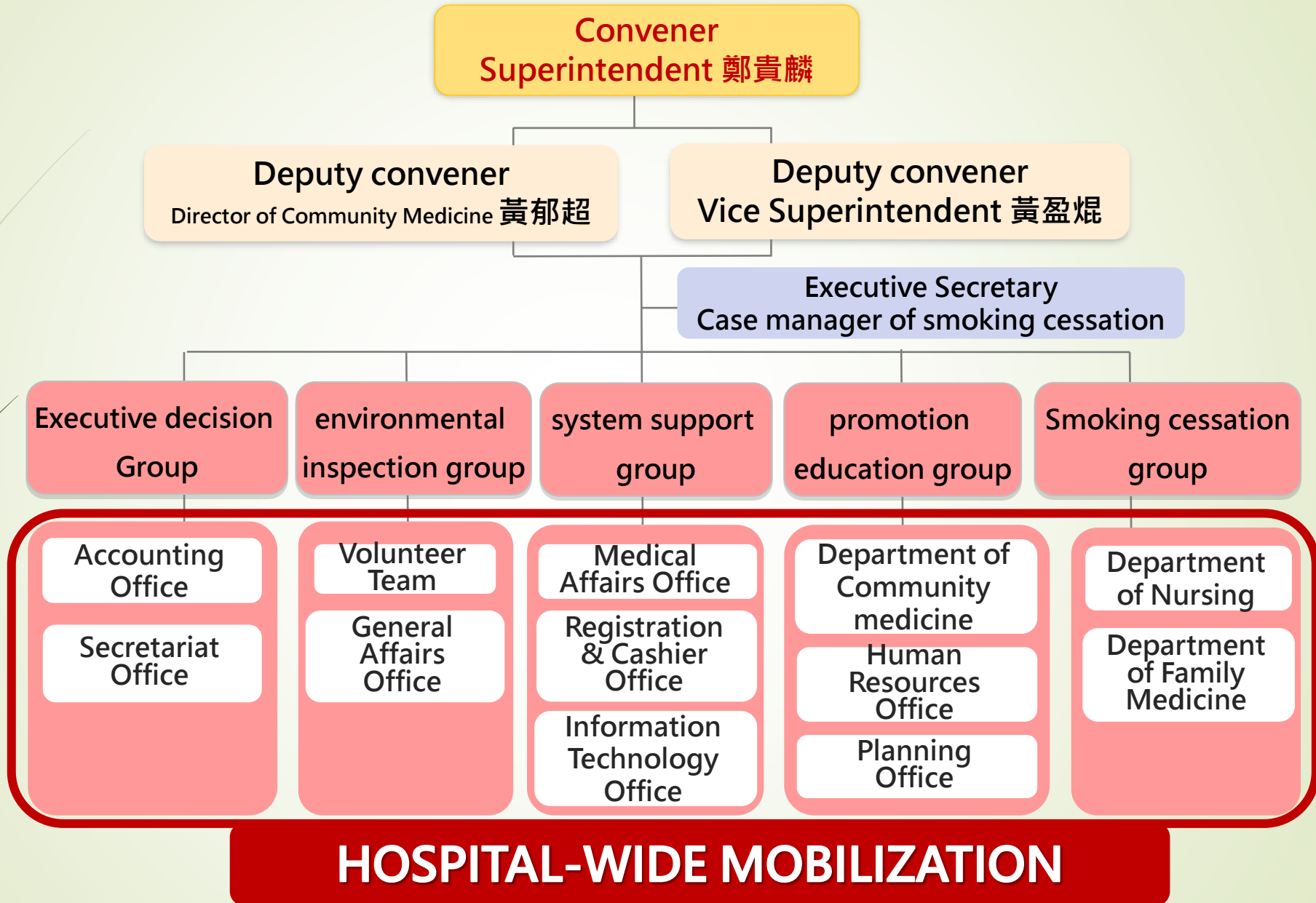
Acute care beds	255
Total beds	339
In-patient (2021)	7,357
Out-patient (2021)	221,612

Staff

Physicians	62
Nursing	282
Paramedics	112
Administration	89

From Smoking Cessation Services to Tobacco-free Network

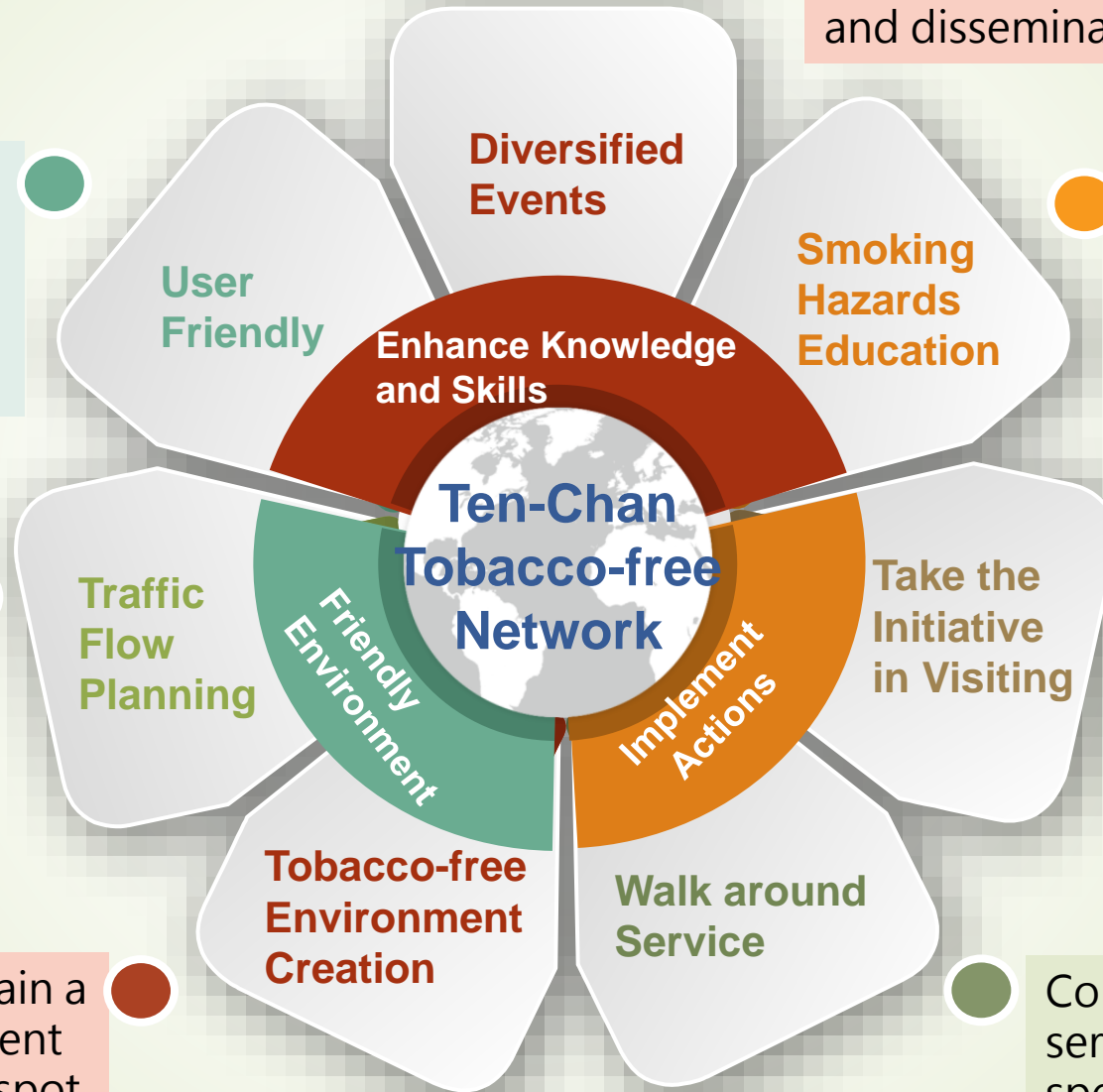




The content of health education will be delivered in a readable, enlarged font and data visualization presentation.

Plan a series of cross media health education of smoking hazards and health education along the traffic flow.

Staff and visitors maintain a tobacco-free environment by mobile app and hotspot button broadcast.



Design “attractive teaching aids” and “tobacco-free touring cart” and disseminate information.

Long-term cultivation for tobacco-free campuses and promote tobacco-free communities.

Actively visit smokers in the wards and accept these cases, and keep track of them by telephone.

Collect cases by moving-around service covering clinics of all specialities.

Survey among employees on the promotion of the hospital's tobacco-free policy and smoking cessation services

Staff's awareness of tobacco hazard prevention has increased year by year

Know tobacco hazard prevention and control



Satisfied with the promotion of our hospital's smoke-free policy



Know that this hospital is a smoke-free hospital



40% 50% 60% 70% 80% 90% 100%

2021 2020 2019

Smoking Cessation Clinics

Year	2018	2019	2020	2021
Smoking Cessation Clinics / Week	11	27	39	41
Smoking cessation physicians	2	6	11	12
	Family Medicine 1	Family Medicine 2	Family Medicine 2	Family Medicine 2
	Rehabilitation 1	Rehabilitation 2	Rehabilitation 2	Rehabilitation 2
Smoking Cessation Doctors		Gynecology 1	Gynecology 1	Gynecology 1
		Occupational Therapy 1	Occupational Therapy 1	Occupational Therapy 1
			Thoracic Medicine 3	Thoracic Medicine 3
			Surgery 1	Surgery 1
			Cardiology 1	Cardiology 2

12 smoking cessation physicians across 7 specialties, provides **41** sessions of smoking cessation clinics per week

Test Prior to Health Education



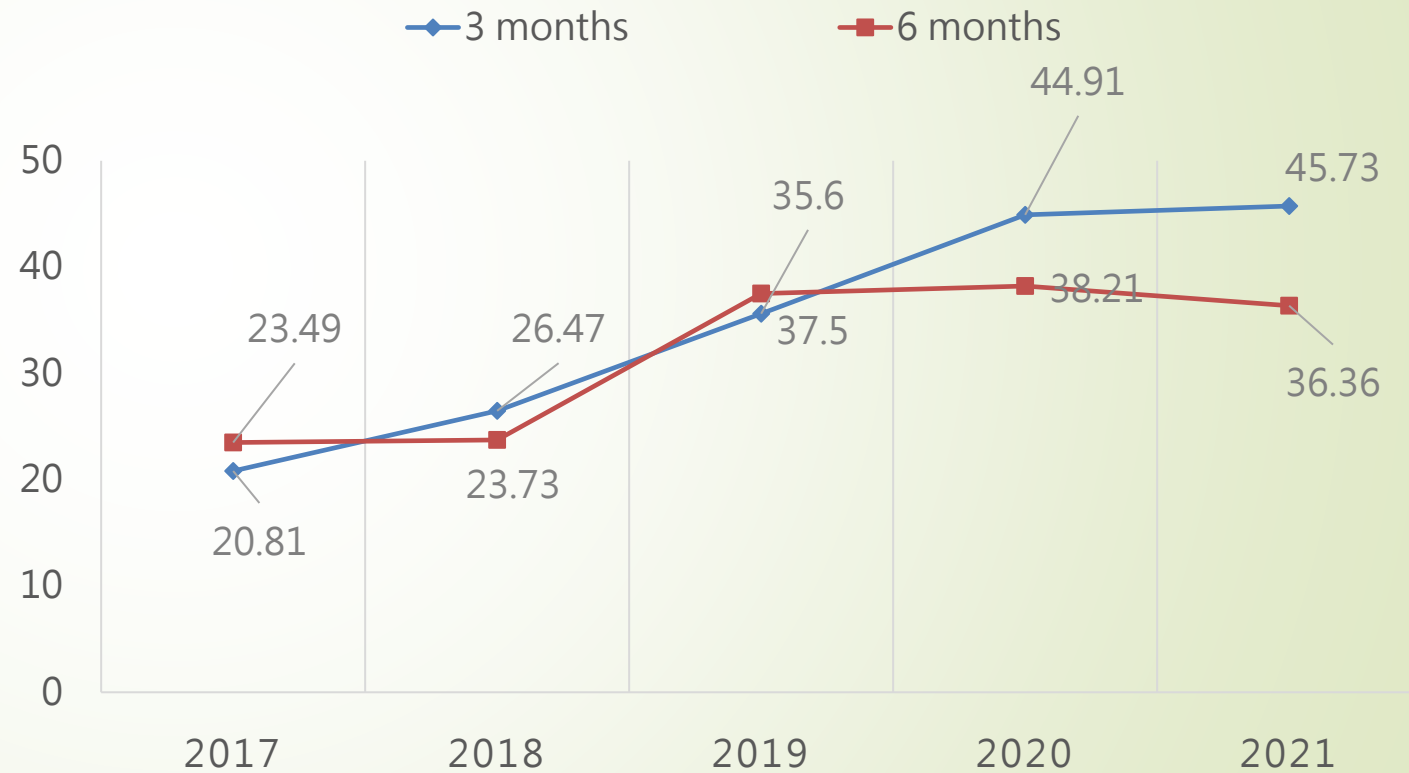
Smoking Cessation Counseling and Education

Test After Health Education

Health Education Satisfaction Survey

Health Literacy Education Platform

2017-2021 Smoking Cessation Success Rate



A series of Non-smoking Promotions Designed Reflective of the Travel Flows Throughout the Hospital

10

Route 1:
Gate and Motorcycle Parking Lot Entrance



Route 2:
Entrance to Parking Lot



Entrance to the Hospital Lobby:



Outpatient Department:



Patient Ward:



A total of **367** smoking hazards and smoking cessation signs and posters were posted in our hospital in 2021



There are the buttons installed in four smoking hot spots along the hospital. Once someone smokes, people nearby can press the button to broadcast to ask the smoker to turn off the cigarette.

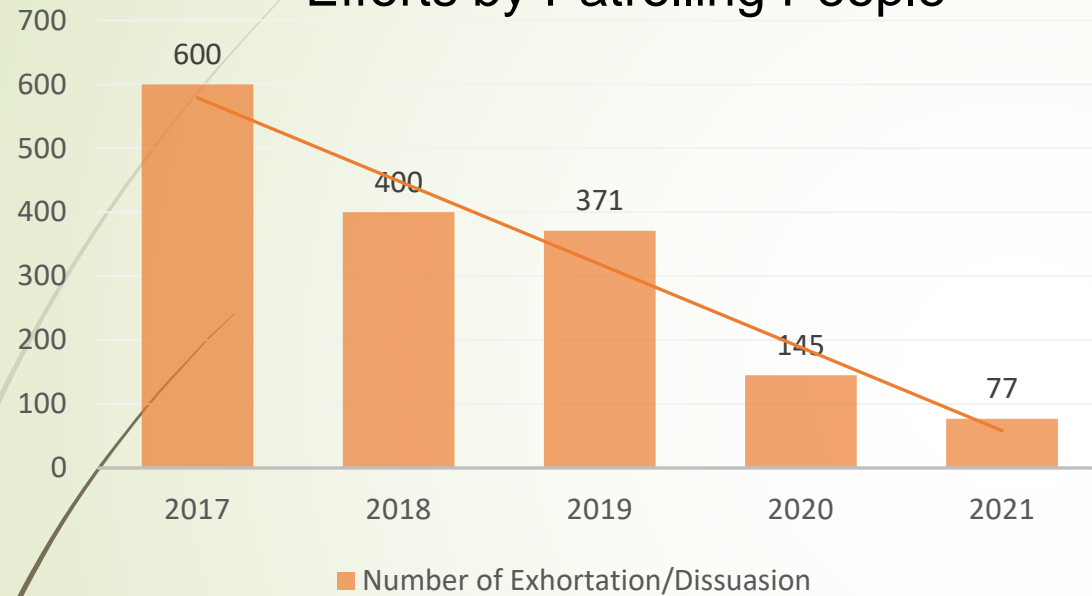


All staffs can broadcast smokers to stop smoking at any time by mobile App



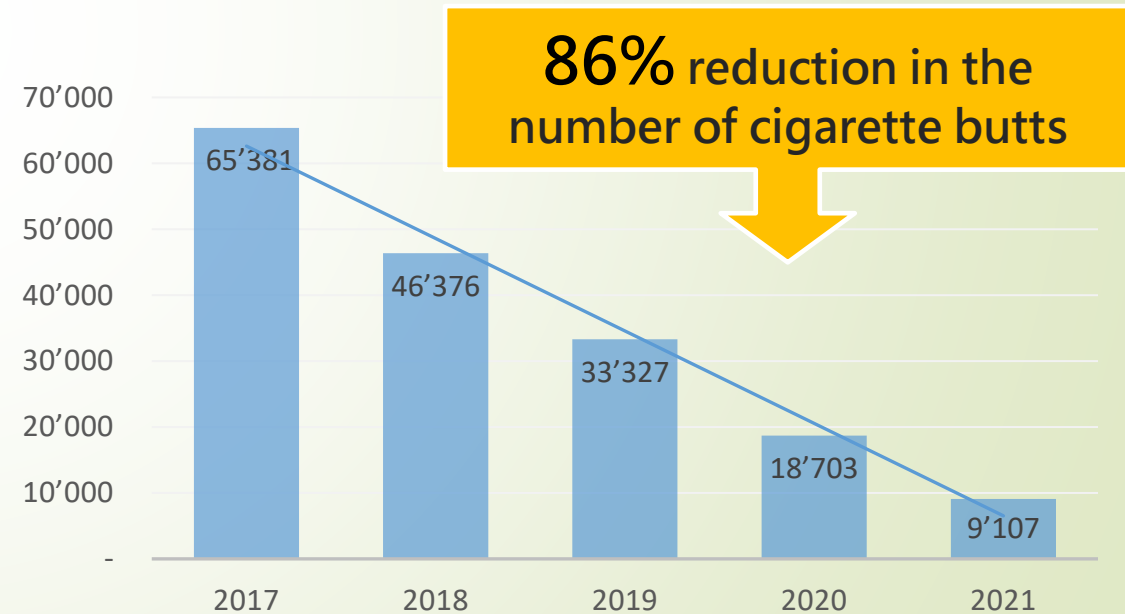
Security guards are equipped with remote for broadcasting message to warn offenders

2017-2021 Statistics of Exhortation/Dissuasion Efforts by Patrolling People



Statistics show a decrease year by year and no conflicts occurred between 2018 and 2021.

2017-2021 Total cigarette butts (sticks)



Diversified Creative Approaches Combined in the Promotion of Smoking Cessation in the Community



Number of participants in community smoking cessation activities

2018	8,268
2019	4,816
2020	1,642
2021	3,076
Total	17,802

Fun Games Teaching Aids



Turntable Quiz Game



Smoking Cessation Pinball Play Station



Puzzle quiz card



Facebook Selfie Frames



Tobacco Hazards Hand-held Signboard



Tobacco Cessation Service

Maternal-child hospital	1
Factories & industrial institutes	3
Governmental offices	3
Women's prison	1
Primary & secondary schools	8
Community activity centre	5

Promotion of Tobacco Cessation

Factories & industrial institutes	6
Primary & secondary schools	25
Governmental offices	3
Barracks	4
festivals	7
Community care spots	13



*Thanks for your
attention*

